

Rockoff Center For Dermatology, Laser & Plastic Surgery

Thank you for allowing us to serve you. As an accommodation to our patients, we have adopted the following payment policy, which will allow us to continue to provide the best care available in the most efficient way. Should you have any questions or concerns in this matter, our Office Manager will be pleased to speak with you personally.

Payment is due at the time services are rendered unless otherwise specified.

The Rockoff Center accepts all type of payments. Cash, check, Visa, MasterCard, Discover and American Express. Care Credit Finance is also accepted.

Dermatology Insurance cases:

Patients are responsible for payment of all services; however, as a courtesy to you we will submit claims directly to your insurance company for covered procedures and require only the insurance specified co-payment at the time of the visit. If payment has not been received from your insurance company, you will be responsible to pay for the remaining balance promptly and in full.

If your insurance plan requires a referral or authorization from your Primary Care Physician or a prior authorization for non-covered services and one is not presented or available at the time of your visit, you will need to either reschedule your appointment or be self-pay for any treatments.

Missed Appointments

A 48 hour notice is required for canceling or rescheduling any office appointments at the Rockoff Center. Appointments scheduled on Mondays require cancellations on the previous Thursday.

A fee of \$75 will be assessed for missed or cancelled appointments within the 48 hour period. Patients who no show or cancel last minute to more than two consultations will be required to pay a \$75 fee before they can schedule a new appointment.

Surgical Appointments

Payment for surgical appointments such as Liposuction, Plastic Surgery...a non refundable \$500.00 deposit is required on the day of booking the appointment. A full payment should be received within 2 weeks prior to the scheduled date. If payment is not received by this time the surgery will be cancelled.

Returned Checks

A fee of \$20 will be charged for all returned checks.

Returned Products

Returned products are allowed within 30 days of purchase for store credit only.

Refund Policy: If you purchase a treatment package and do not complete the treatments for any reason your refund will be calculated on the price of your package minus the number of treatments received at the "PER TREATMENT" rate .

Laser Consultation Fee

The Rockoff Center charges a \$75.00 consultation fee that will be applied to any Laser or Cosmetic treatment.

Plastic Consultation Fee

The Rockoff Center charges a \$125.00 fee for a 30 minute consultation with the plastic surgeon.

I have read, understand, and agree with the above Financial Policy.

Signature: _____

Date: _____